## 2023-2024 OBJECTIVES (3rd Quarter Update)

- 1. Implementation of New License Exam with Pearson VUE Exams developed and active, test revamp based upon performance of new test on February 29
- 2. Improve Customer/Licensee Service Through Improvement and Promotion of the Use of Online Services
- 3. Complete Initial Complaint Investigation Within 6 Months of Filing
- 4. Explore Implementing 2 year E & O Insurance Cycle to Coincide with License Renewal enabling legislation has been drafted and introduced
- 5. Comprehensive Update of Commission's Website Waiting for availability of Nebraska.gov (website host) resources
- 6. Complete Scan and Upload Licensee Files into Commission Database Scanning done through T's for broker and sales files are done, temp hired to assist with scanning
- 7. Conduct Quarterly Meetings of the Education Advisory Group and Report On Such Meetings to the Commission meeting held March 26
- 8. Pursue Legislation Putting a Reasonable Time Limit on Listing Agreements legislation has been drafted and introduced
- 9. Review Broker Prominence Requirements in Advertising review complete, no action at this time